

QUALITY POLICY

Power Gas Global Investment Nigeria Limited (PGINL) is a leading processor and distributor of Compressed Natural Gas (CNG) to industrial customers across Sub-Saharan Africa. Our purpose is to reliably deliver Natural Gas from where it is available to where it is needed, ensuring safe, efficient, and sustainable energy solutions.

We are committed to establishing, implementing, maintaining, and continually improving an effective Quality Management System (QMS) that enhances customer satisfaction and supports sustainable business growth.

Our Commitments

✓ Customer Focus and Service Excellence

We shall:

- Process and distribute Compressed Natural Gas (CNG) and provide associated services that consistently meet or exceed applicable statutory, regulatory, and industry requirements.
- Understand and address the current and future needs of our customers and relevant interested parties.
- Achieve and sustain high levels of customer satisfaction through reliable operations, product integrity, and service responsiveness.

✓ Compliance and Governance

We shall:

- Comply with all applicable legal, regulatory, and industry requirements governing our operations.
- Maintain full conformity with the requirements of ISO 9001:2015 and other applicable standards.
- Integrate risk-based thinking into our processes to proactively manage business risks and opportunities.

✓ Effective Quality Management System

We shall:

- Establish measurable quality objectives at relevant functions, levels, and processes, aligned with our strategic direction.
- Monitor, measure, and evaluate performance indicators to drive evidence-based decision-making.



- Conduct periodic management reviews to ensure the continuing suitability, adequacy, and effectiveness of the QMS.
- Promote continual improvement through operational excellence, waste reduction, process optimization, and cost efficiency across our value chain.

✓ **Leadership, People and Partnerships**

We shall:

- Provide strong leadership and accountability in maintaining and improving our QMS.
- Foster a culture of quality, integrity, safety, and teamwork at all levels of the organization.
- Ensure employees are competent, empowered, and supported through training, open communication, and a safe working environment.
- Build mutually beneficial relationships with suppliers, partners, and other stakeholders.

This Quality Policy is communicated within the organization, made available to relevant interested parties, and reviewed periodically to ensure its continued relevance and alignment with our strategic direction.

Sumeet Singh

Chief Executive Officer

Power Gas Global Investment Nigeria Limited

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